

## **JOB POSTING: Permanent Part-Time – Peer Support Worker**

Date of Posting:	March 11, 2025
Position:	Permanent Part-Time – Peer Support Worker
Job ID:	CCH-2493
Bargaining Status:	C.U.P.E. Local 4891
Hours of Work:	Three days per week including weekends, 10:00am to 6:00pm with some flexibility required based on clients need
Service Area:	Peer Program - Mental Health and Addictions
Reports To:	Peer and Employment Program Manager
Salary:	\$22.38 per hour (plus 4% vacation pay)
Start Date:	As soon as possible

### **About CommunitiCare Health**

We are a community health care agency that provides a full range of community health care and support services, making us a distinctive agency in Toronto offering a blend of community support services, community mental health and addictions services, supportive housing, inter-professional primary care and home care services. We are community governed. We continually look for ways to serve our clients and our community better and to provide enhanced access to equitable care.

### **Position Statement/Summary**

The successful candidate will be responsible for supporting and facilitating the clients' unique wellness and recovery goals through group activities as well as engaging clients on a one-on-one basis. The Peer Support Worker will utilize their lived experience within the Mental Health Community to help assist, encourage, and mentor the clients through their own personal journey of recovery. The purpose of this role is to embark on a mutual learning experience with the clients we serve, rather than assuming the role of a counselor or therapist. The Peer Support Worker will be consistent with the philosophies of the agency and peer program and showcase excellence in the delivery of peer support competencies; complimented with compassionate and client-centred forms of engagement. The successful candidate will be part of the Peer Support Team and work closely with the staff team at each site.



### Specific Responsibilities

- Engage and build relationships with clients.
- Empower clients to advocate on behalf of themselves.
- Assist clients in accessing local community-based resources.
- Provide resources and information which would support recovery.
- Facilitate social recreation activities and outings.
- Develop and implement a variety of group-based activities which aid in the recovery process and build skills to live independently.
- Provide a consumer-survivor perspective to program development and implementation.
- Help to build and develop a sense of community within the housing program.
- Documentation of clients interactions in accordance with CommunitiCare Health policies, procedures and protocol.
- Participate in program-specific circle of care meetings/conferences when required.

### Qualifications

- **Must have lived experience personally or as a supporter in the mental health community. Only applications from persons who are mental health survivors or supporters will be considered for this position.**
- Experience providing peer support through volunteer or paid work experience.
- Completion of peer support worker training including training in recovery principals (WRAP or Pathways to Recovery).
- Knowledge of available community resources in the city of Toronto and resources that would support the recovery process.
- Familiarity with the TTC system.
- Possess excellent interpersonal and communication (oral and written) skills.
- Advanced problem solving and organizational skills.
- Ability to work independently and as part of a team.
- Experience working with individuals with diverse backgrounds.
- Willingness to share lived experience in a relevant and appropriate way, maintaining peer/client boundaries as necessary.
- Competent computer skills (MS Word, E-mail, and Internet).
- Crisis intervention skills are an asset.
- Group facilitation skills and experience working with groups.
- Must possess a level of comfort and sensitivity in working with individuals with severe mental health issues.



- We welcome applicants to share past employment experience on their resume that will allow for the transfer of knowledge and skills that can benefit them in this role.
- Personal characteristics of flexibility, resourcefulness, creativity, commitment and empathy will further support your success in this position.
- Sound judgement and decision-making, time management, problem solving and organizational skills.
- Familiarity with the public transit system.
- First Aid and/or CPR certification an asset.

### **Additional Requirements & Information**

This job posting is intended to reflect the general duties of the position and suggest the general level of skill and complexity. There may be additional duties related to specific CommunitiCare sites and programs that will be outlined by the successful candidate's supervisor.

Given the unique nature of our work environment and the complex individuals we serve, all CCH employees are expected to comply with all CCH policies and procedures, and the *Occupational Health and Safety Act*, R.S.O. 1990, c. O.1.

Job offers are conditional upon:

1. Proof of identity;
2. Proof of eligibility to legally work in Canada;
3. Submission of a satisfactory Vulnerable Sector Screening, at the successful candidate's expense, which indicates that you are suitable for employment with CCH and meet CCH'S safety requirements; and
4. Positive reference checks satisfactory to CCH.

### **Note to Internal Applicants**

Employees who have completed the Probation Period in their current position may apply in writing for this position. A successful internal candidate shall be placed into this position for a trial period of thirty (30) days. If at any time during this period CCH determines that the applicant is not suitable in the new position, or the employee feels that they are not suitable for the position, the applicant shall be returned to their former position.

### **Note to External Applicants**

We thank all the applicants for their interest and advise that only those selected for an interview will be contacted.





As part of our hiring practices, we encourage and particularly welcome resumes from traditionally marginalized communities. This includes but is not limited to consumers/survivors, people of colour, indigenous peoples, persons with disabilities, and members of the 2SLGBTQI+ community.

If you have any requirements for accommodation due to disability, please advise Human Resources during the recruitment and selection process. We will work with you to best meet your needs as per the resources available to us.

CommunitiCare Health is a scent-free environment.

### **How to Apply**

Submit to: Human Resources  
[jobs@communiticare.org](mailto:jobs@communiticare.org)

Submission Deadline: March 25, 2025

**Please indicate the Job Reference Number (CCH-2493) in the email subject line**

