

JOB POSTING: Peer Support Worker

Date of Posting:	March 3, 2026
Position:	Permanent Part-Time Peer Support Worker
Job ID:	CCH-2577
Bargaining Status:	C.U.P.E. Local 4891
Vacancy Type:	Existing Vacant Position
Hours of Work:	24 hours a week, 10:00am to 6:00pm
Service Area:	Mental Health and Addictions
Program/Department:	Peer and Employment Program
Reports To:	Program Manager
Hourly Rate/Salary:	\$22.38 / hour
Start Date:	March 23, 2026

About CommunitiCare Health

We are a first of its kind community health care agency that provides a full range of community health care and support services in Toronto, offering a blend of community support services, community mental health and addictions services, supportive housing, inter-professional primary care and home care services. We continually look for ways to better serve our clients and our community and to equitably provide access to community care to keep our clients healthy and happy at home.

Position Statement/Summary

The successful candidate will be responsible for supporting and facilitating the clients' unique wellness and recovery goals through group activities as well as engaging clients on a one-on-one basis. The Peer Support Worker will utilize their lived experience within the Mental Health Community to help assist, encourage, and mentor the clients through their own personal journey of recovery. The purpose of



this role is to embark on a mutual learning experience with the clients we serve, rather than assuming the role of a counselor or therapist. The Peer Support Worker will be consistent with the philosophies of the agency and peer program and showcase excellence in the delivery of peer support competencies; complimented with compassionate and client-centred forms of engagement. The successful candidate will be part of the Peer Support Team and work closely with the staff team at each site.

Key Responsibilities

1. Engage and build relationships with clients.
2. Empower clients to advocate on behalf of themselves.
3. Assist clients in accessing local community-based resources.
4. Provide resources and information which would support recovery.
5. Facilitate social recreation activities and outings.
6. Develop and implement a variety of group-based activities which aid in the recovery process and build skills to live independently.
7. Provide a consumer-survivor perspective to program development and implementation.
8. Help to build and develop a sense of community within the housing program.
9. Documentation of clients interactions in accordance with CommunitiCare Health policies, procedures and protocol.
10. Participate in program-specific circle of care meetings/conferences when required.

Qualifications

- Must have lived experience personally or as a supporter in the mental health community. Only applications from persons who are mental health survivors or supporters will be considered for this position.
- Experience providing peer support through volunteer or paid work experience.





- Completion of peer support worker training including training in recovery principals (WRAP or Pathways to Recovery).
- Knowledge of available community resources in the city of Toronto and resources that would support the recovery process.
- Familiarity with the TTC system.
- Possess excellent interpersonal and communication (oral and written) skills.
- Advanced problem solving and organizational skills.
- Ability to work independently and as part of a team.
- Experience working with individuals with diverse backgrounds.
- Willingness to share lived experience in a relevant and appropriate way, maintaining peer/client boundaries as necessary.
- Competent computer skills (MS Word, E-mail, and Internet).
- Crisis intervention skills are an asset.
- Group facilitation skills and experience working with groups.
- Must possess a level of comfort and sensitivity in working with individuals with severe mental health issues.

Note to External Applicants

We thank all the applicants for their interest and advise that only those selected for an interview will be contacted. We would appreciate no phone calls until you are contacted directly by Human Resources.

As part of our hiring practices, we encourage and particularly welcome resumes from traditionally marginalized communities. This includes but is not limited to persons with lived experience, people of colour, indigenous peoples, persons with disabilities, and members of the 2SLGBTQI+ community.

Communiticare may use artificial intelligence (AI) tools during the recruitment and selection process.

If you have any requirements for accommodation due to disability, please advise Human Resources during the recruitment and selection process. We will work with you to best meet your needs as per the resources available to us.

CommunitiCare Health is a scent-free environment.





How to Apply

Submit to: Human Resources at jobs@communiticare.org

Submission Deadline: March 12, 2026

Please indicate the Job Reference Number (CCH-2577) in the email subject line

